

# Advisory For National Single Window System (NSWS)

## Admin Module

### Introduction

The hon'ble Minister of Finance, Government of India, during the budget speech on 1st February 2020, announced the setting up of an Investment Clearance Cell (ICC). The proposed ICC is being developed as an online portal that will act as a National Single Window System (NSWS). The NSWS will provide 'end to end' facilitation and support for investors including pre-investment advisory, information related to land banks and facilitate clearances at Centre and State level. NSWS portal will also facilitate Ministries and States for clearances of Investor Requests.

### Objective of the NSWS

The NSWS will enable investors/entrepreneur/businesses to identify and obtain all clearances needed to start a new business operation in India through a single online portal. This will eliminate the need for investors to visit multiple IT platforms and offices to gather information and obtain clearances from different stakeholders. The NSWS will further help investors track status of their applications, respond to clarifications, and obtain the approvals through a single dashboard.

The following objectives are identified for the NSWS portal:

- To provide a single window interface for obtaining licenses, approvals and permits needed to establish a business in India (pre-operations and pre-establishment stage approvals / licenses)
- To provide a uniform and seamless experience to the investor.

To achieve this, ICEGATE is now integrated with NSWS portal. ICEGATE has developed a dedicated dashboard for field Customs Officers through which the officer will be able to perform the following functions:

#### Review Approvals and forms

Receive, review and process approval applications, including attached documents, payments etc.

Convey clarifications and decisions to investor, including further information, rejections, approvals etc.

Provision to download license /approval request as PDF.

Ability to share and download reports.

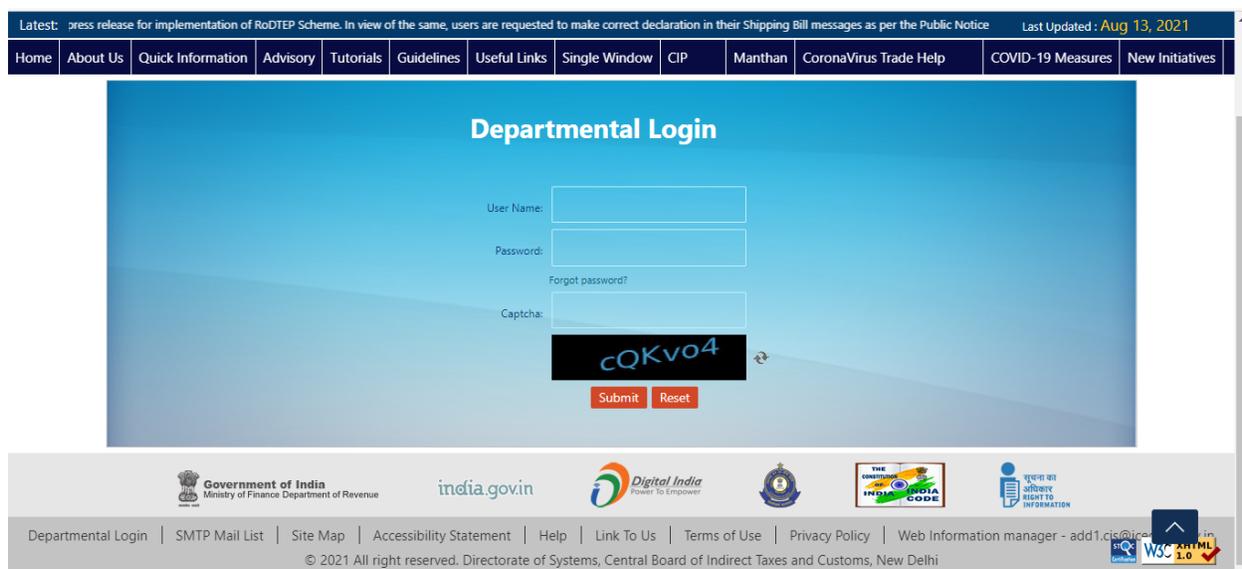
Provision to review and respond to queries and grievances raised by Investor.

The module is available to those Customs Officers in the field who are mapped as System Manager and Asst. System Manager in ICES. SM and ASM will be able to see the application using their SSO id for their respective ports.

Following steps needs to be followed by the field officers to Review / Approve / Reject an application received from investors.

### Step1:

Visit ICEGATE website and click on [Departmental Login](#) to login. Please use SSO Login ID and Password for admin login.



The screenshot shows the ICEGATE website's Departmental Login page. At the top, there is a navigation menu with links: Home, About Us, Quick Information, Advisory, Tutorials, Guidelines, Useful Links, Single Window, CIP, Manthan, CoronaVirus Trade Help, COVID-19 Measures, and New Initiatives. Below the menu is a blue header with the text "Departmental Login". The main content area contains a login form with the following fields: "User Name:" (text input), "Password:" (password input), "Forgot password?" (text link), and "Captcha:" (text input with a captcha image showing "CQKv04"). Below the captcha field are two buttons: "Submit" and "Reset". At the bottom of the page, there is a footer with logos for the Government of India, India.gov.in, Digital India, and the Central Board of Indirect Taxes and Customs. The footer also contains a list of links: Departmental Login, SMTP Mail List, Site Map, Accessibility Statement, Help, Link To Us, Terms of Use, Privacy Policy, and Web Information manager. The copyright notice reads: "© 2021 All right reserved. Directorate of Systems, Central Board of Indirect Taxes and Customs, New Delhi".

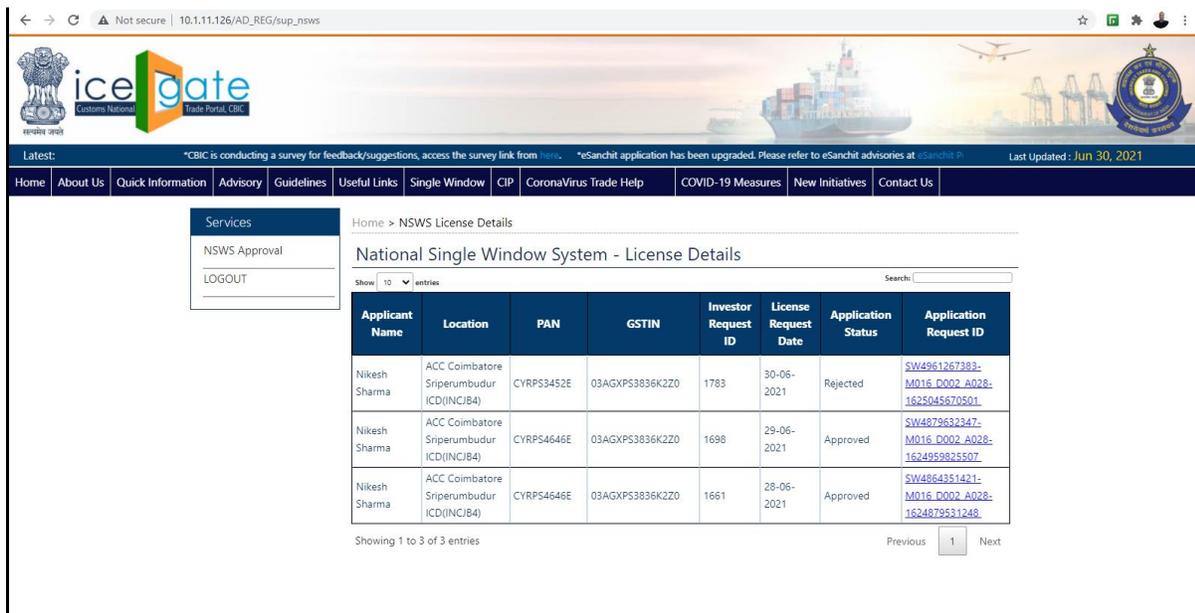
### Step2:

Click on **NSWS Approval** link on the left pannel to view the application applied by inverstors on NSWS portal.

After Click on **NSWS Approval** link all application request will appear in the right pannel.

### Note:

1. ICEGATE officers will be able to see all the applications applied by investors.
2. SM and ASM will be able to see the application for respective ports only.



Home > NSWS License Details

National Single Window System - License Details

Show 1 to 3 entries

Applicant Name	Location	PAN	GSTIN	Investor Request ID	License Request Date	Application Status	Application Request ID
Nimesh Sharma	ACC Coimbatore Sripurumbudur ICD(INC/B4)	CVRPS3452E	03AGXP53836K2Z0	1783	30-06-2021	Rejected	<a href="#">SW4951267383-M016_D002_A028-1623045670501</a>
Nimesh Sharma	ACC Coimbatore Sripurumbudur ICD(INC/B4)	CVRPS4646E	03AGXP53836K2Z0	1698	29-06-2021	Approved	<a href="#">SW4879632347-M016_D002_A028-1624959825507</a>
Nimesh Sharma	ACC Coimbatore Sripurumbudur ICD(INC/B4)	CVRPS4646E	03AGXP53836K2Z0	1661	28-06-2021	Approved	<a href="#">SW4864351421-M016_D002_A028-1624879531248</a>

Showing 1 to 3 of 3 entries

Previous 1 Next

### Step 3:

Click on **Application Request ID** to review the application from of an investor. Officer / SM / ASM can review below informations:

1. Goods proposed to be manufactured or Other operations to be carried out.
2. Registered office detail
3. Details of Proprietor / Partner / Director
4. Applicant Detail
5. Details of existing manufacturing facility in India and/or Overseas
6. Authorized Signatory
7. Security Facilities at the premise , Existing or Proposed
8. Bank Detail
9. Description of Permise
10. Business details
11. Details of Proposed facilities
12. Detal of warehouse license issued earlier

Application form will display as given below.

Inbox x Maadhyan - National Single W... x NSWS Details x +

← → ↻ Not secure | 10.1.11.126/AD\_REG/submitLicense

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Latest: \*CBIC is conducting a survey for feedback/suggestions, access the survey Last Updated: Jun 30, 2021

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### National Single Window System - Form Details

License for a Private bonded warehouse and Permission for Manufacturing and Other Operations

**GOODS PROPOSED TO BE MANUFACTURED OR OTHER OPERATIONS PROPOSED TO BE CARRIED OUT**

Goods Proposed to be Manufactured or Other Operations Proposed to be Carried Out [View Document](#)

**REGISTERED OFFICE DETAILS**

Contact Number	Nikesh B sharma
Business Email	nikeshb@gmail.com
Fax	
Registered Office Address	ITO delhi

**DETAILS OF PROPRIETOR/PARTNER/DIRECTOR**

Designation	Developer
DPIN	
Address	ITO delhi
Attach scanned copy of any ID Proof Acceptable – Passport, Driving License	<a href="#">View Document</a>
Name	Shivi

**Applicant Details**

Designation	developer
First Name	Nikesh
Title	Mr.

First Name	Nikesh
Title	Mr.
Signature of the Applicant/Authorized Signatory	<a href="#">View Document</a>
Contact number	
Date	22/06/2021
Company Name	infosys
I/We undertake to: Maintain accounts of receipt and removal of goods in digital form in such format as may be specified and furnish the same to the bond officer on monthly basis digitally. Execute a bond in such format as may be specified. Inform the input-output norms, wherever considered necessary for raw materials and the final products, and inform the revised input-output norms in case of change therein. Comply with such terms & conditions as may be specified by the Principal Commissioner of Customs or the Commissioner of Customs.	true
I/We declare that: I/We is a registered or incorporated entity in India. I/We undertake to comply with such terms & conditions as may be specified by the Principal Commissioner of Customs or the Commissioner of Customs. I/We have not been declared insolvent or bankrupt by a court or tribunal. I/We have not been convicted for an offense under any law. I/We have neither been penalized nor convicted nor are being prosecuted for an offense under the Customs Act, 1962 or Central Excise Act, 1944 or Finance Act, 1994 or Central Goods and Services Tax Act, 2017 or Integrated Goods and Services Tax Act, 2017 or Goods and Services Tax (Compensation to States) Act, 2017. There is no bankruptcy or criminal proceedings pending against me/us.	true
STAMP	<a href="#">View Document</a>
Last Name	sharma
Applicant Email Id	nikeshb@gmail.com
Place	jaipur
Location	delhi

**DETAILS OF EXISTING MANUFACTURING FACILITY IN INDIA AND/OR OVERSEAS**

Cover letter on company letter-head stating details such as about the company, in corporation, headquarters, area of work, turnover, contact details, stamp and signature of authorized signatory*	
Details of Existing Manufacturing Facility in India and/or Overseas	Yes
Address	
Registration Number (If Facility is in India)	

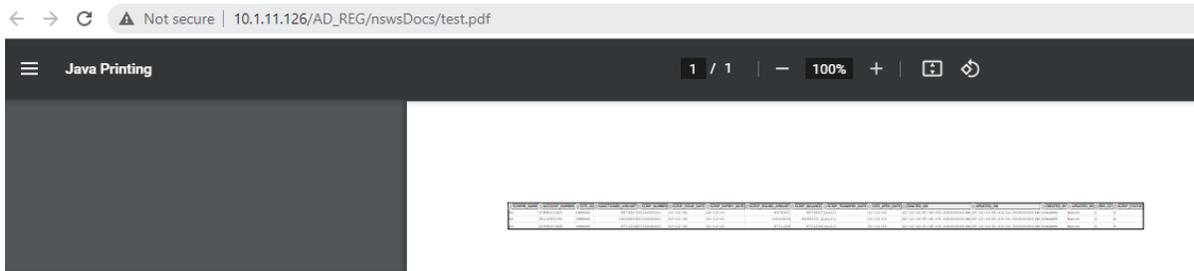
Registration Number (If Facility is in India)		
Name of the facility		
<b>Authorized Signatory</b>		
Designation		TL
Aadhar Card as proof of ID		<a href="#">View Document</a>
Name of Authorized Signatory		Shekhar
<b>SECURITY FACILITIES AT THE PREMISE, EXISTING OR PROPOSED</b>		
Is CCTV monitoring system installed to cover the surrounding area of the site and storage area?		Yes
Name of the Contracted Firm		
NUMBER OF PERSONNEL TO BE DEPLOYED ON EACH SHIFT FOR ROUND-THE-CLOCK SECURITY		
DETAILS OF ARRANGEMENT- ROUND-THE-CLOCK SECURITY PROVIDED FOR THE WAREHOUSE		
Scanned copy of Fire Security Audit Certificate issued by Qualified Independent Agency		<a href="#">View Document</a>
Burglar Alarm System		Installed
Address of Contracted Firm		
<b>Bank Details</b>		
Account Number		222222222
Branch Name		jaipur
Bank Name		hdfc
<b>DESCRIPTION OF PREMISES</b>		
Number of Storeys		3
Year of Establishment of the Building		29/06/2021
Ground Plan of the site		
Floor Area (In Square Feet)		2222
Whether premises have been authorized for commercial use by local Government Authorities?		Yes
Total Area (or cubic capacity) Available for Storage		3333

Whether premises have been authorized for commercial use by local Government Authorities?		Yes
Total Area (or cubic capacity) Available for Storage		3333
Type of Construction of Walls or Roof(For instance concrete/wood/metal/asbestos)		
Date of Remodeling of Building		
<b>BUSINESS DETAILS</b>		
Article of Association in case of companies		<a href="#">View Document</a>
Memorandum of Objects		<a href="#">View Document</a>
GST Identification Number		03AGXPS3836K2Z0
Importer Exporter Code		3333333333
CONSTITUTION OF BUSINESS		Proprietorship
Certification of Incorporation		<a href="#">View Document</a>
Name of the applicant		Nikesh B sharma
PAN		CYRPS4646E
Location		ACC Coimbatore Sriperumbudur ICD(INCIB4)
<b>DETAILS OF PROPOSED FACILITY</b>		
Contact details at the site/premises- Mobile		+91-2222222222
Contact E-mail		
Details of property holding rights of the applicant		Owner
Website		
Address of proposed site/ building		ITO delhi
Boundaries of the warehouse		North-22 South-34 West-44 East-55
Contact details at the site/premises- Telephone		
<b>DETAILS OF WAREHOUSE LICENSE ISSUED EARLIER</b>		
Commissionerate File No.		
Date of Issue of License		
WHETHER THE APPLICANT IS A LICENSED CUSTOMS BROKER?		Yes

<b>DETAILS OF WAREHOUSE LICENSE ISSUED EARLIER</b>		
Commissionerate File No.		
Date of Issue of License		
WHETHER THE APPLICANT IS A LICENSED CUSTOMS BROKER?		Yes
WHETHER THE APPLICANT IS AN AUTHORIZED ECONOMIC OPERATOR?		Yes
Scanned copy of warehouse license		
<a href="#">Back</a> <a href="#">Proceed</a>		

#### Step 4:

Click on **View Document** link to review / download the supporting document for the application. Document will open in the new tab.



### Step 5:

After reviewing all the document and application form click on **Proceed** Button. National **Single Window System - Clarification/ Approve / Reject** form will appear.

If required Officer / SM / ASM can raised the query or ask for clarification.

To raised the query, write the query in the **Query Description** text box and click on **Raised Query** button.

Also officer / SM / ASM can check the clarification / reply by the investor on the queries rasied by him/her.

Latest: \*Attention: ICEGATE common enquiry services are available at Home Last Updated : Aug

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### National Single Window System - Clarification/Approve/Reject

Query Logged	Query Logged Time	User Clarification	User Clarification Time
No Query Logged So far			

\* Query description is mandatory for Raise Clarification.  
 \* Additional document upload is optional for Approval/Rejection of an application.

**Action Details**

Additional Document Upload  No file chosen File Size Limit is upto 2 MB only File Should be in PDF format only

Query Description

Government of India Ministry of Finance Department of Revenue
 
 The Searcher Award South Asia 2011
 
 National e-governance Award for 2010-11

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 Best Viewed at 1024 x 768 Resolution | Internet Explorer 8.0-Later Versions

### Step 6:

Officer / SM /ASM will review the reply from investor and based on the Application form, Supporting document and reply from the investor on the queries, officer can approve/ reject the application by clicking on **Approve Profile** and **Reject Profile** Button.

Latest: \*Attention: ICEGATE common enquiry services are available at Home Last Updated : Aug

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Home > NSWS License Details > NSWS Form Details > Clarification/Approve/Reject

National Single Window System - Clarification/Approve/Reject

Query Logged	Query Logged Time	User Clarification	User Clarification Time
No Query Logged So far			

\* Query description is mandatory for Raise Clarification.  
\* Additional document upload is optional for Approval/Rejection of an application.

**Action Details**

Additional Document Upload:  No file chosen | File Size Limit is upto 2 MB only | File Should be in PDF format only

Query Description:

 Government of India  
 Ministry of Finance Department of Revenue
 
 The eSarthi Award  
 SCoE Digital Inclusion Award  
 National e-governance Award

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 Best Viewed at 1024 x 768 Resolution | Internet Explorer 8.0-Later Versions

## Step 6 (A): Approve Profile.

If officer finds all the information, document and reply provided by investor are valid then they can approve the application by Clicking on **Approve Profile** button.

If required, they can upload the supporting document and/or add the comments in the **Query Description**.

After Clicking on **Approve Profile** Button, A certificate will generate which will have License detail. Officer can save this file for future reference.



## Central Board of Indirect Taxes & Customs

Department of Revenue, Ministry of Finance, Government of India

Dear Magesh,

Your license for bonded warehouse for application request 1000-M016\_D002\_A028-1625556889919 has been approved by competent authority. Subject to fulfillments of the legal requirement.

Name of the applicant	Magesh
PAN	aafca9632a
IEC Code	232112
GSTIN	22AABCU9603R1ZX
Investor ID	13566
Location	ACC Coimbatore Sriperumbudur ICD(INCJB4)

Date & Time - 12-07-2021 05:38:42 PM

Location - ACC Coimbatore Sriperumbudur ICD

\*This is a system generated certificate and this is not tranferable to any person.

### Step 6 (B): Reject Profile.

If officer finds all the information, document and reply provided by investor are not valid then they can reject the application by Clicking on **Reject Profile** button.

If required, they can upload the supporting document and/or add the comments in the **Query Description**.

**For any further queries or help kindly contact ICEGATE Helpdesk Team on [icegatehelpdesk@icegate.gov.in](mailto:icegatehelpdesk@icegate.gov.in) or [1800-3010-1000](tel:1800-3010-1000)**