



**OFFICE OF THE ADDITIONAL DIRECTOR GENERAL (SYSTEMS)**  
**WZU, NEW CUSTOM HOUSE, MUMBAI- 400 001.**  
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F.No. II(3)/2/2015-Sys (W)/

Date: 21.04.2020

To,

1. **The Commissioner of Customs,**  
Chennai-I (Airport), New Custom House,  
Gst Road, Meenambakkam,  
**Chennai-600027**
2. **The Principal Commissioner of Customs (Airport),**  
15/1, Strand Road, Custom House,  
**Kolkata-700004**
3. **The Principal Commissioner of Customs,**  
Gst Bhavan, L.B. Stadium Road, Basheerbagh,  
**Hyderabad-500004**
4. **The Principal Commissioner of Customs,**  
1st Floor, Custom House, Near All India Radio,  
Income Tax Circle, Navrangpura,  
**Ahmedabad-380009**
5. **The Commissioner of Customs (Preventive),**  
Jodhpur Hqrs. At New Central Revenue Building,  
Statue Circle, 'C' Scheme,  
**Jaipur-302005 (Rajasthan)**
6. **The Commissioner of Customs (Preventive),**  
Air Customs, International Airport, Trivandrum  
5th Floor, Catholic Centre, Broadway,  
**Cochin-682031**
7. **The Commissioner of Customs,**  
Cochin Custom House,  
Willingdon Island,  
**Cochin-682009**
8. **The Commissioner of Customs,**  
Customs Division Coimbatore No.1, Williams Road, Cantonment  
**Tiruchirappalli-620001**
9. **The Commissioner of Customs (Preventive),**  
Air Customs, International Airport, Calicut  
5th Floor, Catholic Centre, Broadway,  
**Cochin-682031**

10. **The Commissioner of Customs,**  
Customs Airport/ Air Cargo, Trichy., No.1, Williams Road, Cantonment  
**Tiruchirappalli-620001**

Madam/Sir,

**Subject: Provisioning of IT Infrastructure by Custodians of Courier Terminals at notified Airports as per “Handling of Cargo in Customs Areas Regulations, 2009”- reg.**

Your kind reference is invited to Notification No. 27/2018-Customs (N.T.) dt. 28.03.2018, vide which CBIC has appointed 13 Customs Airports as International Courier Terminals (ICT). The online Epress Cargo Clearance System (ECCS) for managing the Customs business process of courier import and export is currently functional only at three ICTs viz. Bangalore, Delhi and Mumbai.

2. Currently, the ECCS application is managed by Express Industry Council of India (EICI) and is hosted on Wipro’s Data Centre. Due to infrastructure constraints in Wipro’s data centre, the ECCS could not be rolled out on remaining ICTs. The migration of ECCS application from Wipro data centre to CBIC Data centre is in process and is likely to be completed soon. Subsequent to migration of ECCS system to CBIC Data Centre, the further roadmap is to roll out the Export module at existing 3 ICTs and make ECCS live at the remaining 10 ICTs. In the meantime, it is imperative to engage with the existing custodians and communicate the requirements of hardware and connectivity, so that they shall be in a state of readiness to plug into the ECCS.
3. Attention is invited to CBIC Notification No. 26/2009-Customs(N.T.) dated 17th March 2009, bringing into effect the “*Handling of Cargo in Customs Areas Regulations 2009*” (Regulations) and Circulars Nos. 13/2009-Customs dated 23rd March 2009 and No. 21/2009-Customs dated 4th August 2009 (weblink of circulars attached). These Circulars prescribe that networking, communication equipment, Uninterrupted Power Supply System, Computers/Personal Computers/Thin Clients, servers, printers and other computer peripherals, as specified by the Directorate General of Systems shall be provided by the custodians.
4. In this regard, the “*CBEC Partner Connectivity Solution*” (weblink attached) has already been circulated to all concerned Customs Commissionerates. It provides the necessary details / requirements to be complied by the custodians in respect of the following:-
  - a. Provision of suitable Computing Infrastructure including Physical infrastructure, Internet connectivity, Linux based thin clients or suitable PCs as prescribed therein,
  - b. Provision of a maintenance Engineer for IT equipment and who would also be an interface for technical issues,
  - c. Provision for robust LAN and insulated from Custodian LAN,
  - d. Provision for separate connectivity for internet of CBEC,
  - e. Strict adherence to CBIC’s Information Security Policy while communicating with CBIC’s Data- Centre,
  - f. Requirement of signing a “Non Disclosure Agreement” with the local Commissionerate

- g. Requirements in respect of connectivity through Message Exchange and through Internet, through MPLS of BSNL/ TCS have also been elaborated therein.
5. In case, the Custodians need any further guidance / assistance in this regard, they may be advised to contact Mr. Arun Gupta, Joint Director (Systems), New Delhi (Mobile: 9591010065 ) or email on [cbic.lanwan@icegate.gov.in](mailto:cbic.lanwan@icegate.gov.in).

Encl:

1. Annexure A - CBEC Partner Connectivity Solution
2. Annexure B-Web-links of important documents

Yours faithfully,



**(Akhilesh Pandey)**

Additional Director General  
Systems, WZU, Mumbai

## Annexure B-Web-links of important documents

### (A) CIRCULARS:

1. <http://www.cbic.gov.in/htdocs-cbec/customs/cs-circulars/cs-circulars-2009/circ13-2k9-cus>
2. <http://www.cbic.gov.in/htdocs-cbec/customs/cs-circulars/cs-circulars-2009/circ21-2k9-cus>
3. <http://www.cbic.gov.in/htdocs-cbec/customs/cs-circulars/cs-circulars-2009/circ26-2k9-cus>

### (B) PARTNER CONNECTIVITY PROTOCOL:

1. <http://www.cbic.gov.in/htdocs-cbec/rhs-misc/partner-connectivity-protocol-solution.pdf>
2. <http://www.cbic.gov.in/htdocs-cbec/partnr-connectvty-icds-v2>
3. <http://www.cbic.gov.in/htdocs-cbec/prtnr-cnvtv/annx-a.pdf>
4. <http://www.cbic.gov.in/htdocs-cbec/rhs-misc/cargo.pdf>
5. [http://www.cbic.gov.in/htdocs-cbec/rhs-misc/Partner\\_Connectivity\\_Document-version2.0\\_0309.pdf](http://www.cbic.gov.in/htdocs-cbec/rhs-misc/Partner_Connectivity_Document-version2.0_0309.pdf)
6. [http://www.cbic.gov.in/htdocs-cbec/rhs-misc/Worksheet\(MFTP-SFTP\\_Template\)\\_in\\_Partner\\_Connectivity\\_Doc-v2\\_0309.xlsx](http://www.cbic.gov.in/htdocs-cbec/rhs-misc/Worksheet(MFTP-SFTP_Template)_in_Partner_Connectivity_Doc-v2_0309.xlsx)
7. [http://www.cbic.gov.in/htdocs-cbec/rhs-misc/Worksheet\(VPN\\_ID\\_Template\)\\_in\\_Partner\\_Connectivity\\_Doc-v2\\_0309.xlsx](http://www.cbic.gov.in/htdocs-cbec/rhs-misc/Worksheet(VPN_ID_Template)_in_Partner_Connectivity_Doc-v2_0309.xlsx)